

NEW: *PATHS 2* New Orleans

and all that



National Eligibility Workers Association
Professionals Associated Through Human Services

34th Annual Training Conference
August 16 - 19, 2009
Hilton Riverside
New Orleans, Louisiana

Conference Agenda
NEW: PATHS 2 New Orleans and All That JAZZ!!
Hilton New Orleans Riverside Hotel
www.neworleanshilton.com

Sunday, August 16, 2009

12:00 PM - 5:00 PM Registration
 5:00 PM - 5:45 PM First Time Attendee's Orientation
 5:00 PM - 5:45 PM Moderator & Monitor Training
 6:30 PM - 10:00 PM Opening Reception

Monday, August 17, 2009

6:45 AM - 7:15 AM NEW: PATHS Walking Tour
 7:30 AM - 4:45 PM Registration
 8:00 AM - 5:00 PM Displays and Exhibits
 8:00 AM - 10:00 AM Opening Ceremonies

- Welcome by NEW: PATHS President Susie Cummins
- Presentation of Colors & National Anthem
- Roll Call of States
- Welcome from Dignitaries
- NEW: PATHS Annual Business Meeting

10:00 AM – 10:30 AM Break
 10:30 AM – 11:30 AM Keynote Address
 Presented by Teresita Castro-McGee, Ph.D.
 11:45 AM - 1:00 PM Lunch with NEW: PATHS
 1:00 PM - 2:30 PM Workshops
 2:30 PM - 3:00 PM Break
 3:00 PM - 4:30 PM Workshops

Tuesday, August 18, 2009

6:45 AM - 7:15 AM NEW: PATHS Walking Tour
 7:30 AM - 4:45 PM Registration
 8:00 AM - 5:00 PM Displays and Exhibits
 8:00 AM - 8:15 AM Housekeeping Announcements
 8:15 AM - 9:45 AM Town Hall
 9:45 AM - 10:15 AM Break
 10:15 AM - 12:00 PM Town Hall continued
 12:00 PM - 1:30 PM Lunch on your own
 1:30 PM - 3:00 PM Workshops
 3:00 PM - 3:30 PM Break
 3:30 PM - 5:00 PM Workshops
 6:00 PM - 10:00 PM Networking With NEW: PATHS
Optional – Requires separate registration fee

Wednesday, August 19, 2009

6:45 AM - 7:15 AM NEW: PATHS Walking Tour
 7:30 AM – 10:30 AM Registration
 8:00 AM - 10:30 AM Displays and Exhibits
 8:30 AM - 10:00 AM Workshops
 10:00 AM - 10:30 AM Break
 10:30 AM - 12:00 PM Closing Ceremonies

- Keynote Address Presented by Randy Morgan
- Closing Remarks NEW: PATHS President Susie Cummins

Monday, August 17

Opening Keynote – Teresita Castro-McGee, Ph.D.
“Reclaiming Our ‘Personal Power’”



Teresita has been an instructor for UC Davis Extension since 1992. Her areas of expertise include supervision skills, management and leadership development, diversity in the workplace, wellness and stress management, labor relations, and conflict resolution. Teresita is the recipient of an Outstanding Service Award for Teaching from UC Davis Extension.

Wednesday, August 19

Closing Keynote – Randy Morgan
“Aligning Passion with Purpose”



Randy is the president of Morgan Systems International (MSI). As an Educational Humorist, Randy is sought after for his expertise in Leadership, Customer Service and Human Performance. Randy has earned the designation of CSP, Certified Speaking Professional. His unique understanding of the correlation between physiology, psychology and service reveals the secrets to empowering both personal and professional performance.

TOPICS TO BE COVERED

Workshops:

"Something for Everyone: Medicaid, Golden Touch and Extra Help for Medicare Advantage Members"
Marshall Wilmot, Linda Bylow, Cindy Bridges, & Kathy Henry, Social Services Coordinators, Inc.

"The Secret of a Successful Workplace: Effective and Productive Teams"
Manoj Pardasani, PhD, LCSW, ACSW

"Stress Doesn't Have to Distress"
Teresita Castro-McGee, Ph.D.

"Becoming an Effective and Successful Supervisor"
Manoj Pardasani, PhD, LCSW, ACSW

"Changes and Transitions in Our Lives"
Teresita Castro-McGee, Ph.D.

"In the Eye of the Storm"
Randy Morgan

"The Million Dollar Mistake in Retirement Planning"
Jenny Jones

"True Colors"
Dee Blankenship

"Adult Medicaid Programs"
Ginni Hain, CMS

"Eligibility Workers Forum"
Pam Harrison

"Children and Families Medicaid Programs"
Christine Gerhardt

"Supplemental Nutrition Assistance Program"
Sandy Clark, FNS

"Asset Verification for Adult Medicaid Programs"
Cynthia Jones, HMS

"Professionalism: Developing an Attitude"
NEW: PATHS Board Members

"Agency Tours" - Presented by New Orleans Department of Social Services
Two tours will be offered on Monday afternoon. Pre-sign up at the conference registration desk is required as space is limited. There is a \$2.50 cost per person for the round trip streetcar transportation to/from the streetcar stop to the local agency office.

National NEW: PATHS is excited to renew our partnership with UC Davis. As a result, Continuing Education Credits will be offered at the National Conference.

NEW: PATHS is proud to present a Town Hall with representatives from the Federal Government.

WHO SHOULD ATTEND THE CONFERENCE:

All eligibility professionals and professionals associated through human services from first line workers to the County/State/Federal Directors.

HOW TO REGISTER FOR THE CONFERENCE:

Complete the enclosed registration form and mail in today! OR, go to our website at www.nationalnew.org for more information.

We accept credit cards and Pay Pal.

CONFERENCE SPONSORS:

Social Service Coordinators, Inc.

HMS

The Center for Human Services UC Davis Extension University of California

Alaska State Chapter NEW: PATHS

Important information about Hotel Registrations for the National Conference: Reserve your room for the Conference by clicking the "Hilton New Orleans Riverside" link on National's home page www.nationalnew.org. The hotel requires a one night deposit for each person making a reservation and **it will be debited at the time of reservation** to the credit card that is holding the room/s. If the reservation is canceled, the deposit will be refunded if the notice is received at least three (3) working days prior to arrival and a cancellation number is obtained. **Your reservation must be made with the hotel by Wed. July 22, 2009** to guarantee the Conference room rate of \$119 (plus 13% and \$3.00 tax).

Note: The Hilton New Orleans Riverside has a fitness center available at the cost of \$12 per day. Hilton Honors members such as Diamond, Silver, and Gold members may get complimentary access.



PO BOX 371
PAW CREEK, NC 28130-0371

**Please share this
with co-workers**



There are so many different things to see and do (and taste) in New Orleans.

“So many areas of the city and its environs – French Quarter, Faubourg Marigny, Garden district, Uptown, Algiers, swamplands and beyond – have their own unique heritage and flavor. And each has special stories to tell; some are about history, culture, architecture or art, while others delve into music, cuisine, wine or even cocktails first-hand. Some reveal legends of voodoo or the paranormal; others explore the region’s nature, wildlife and watery terrain.

Like the most gracious Southern hostess, New Orleans welcomes visitors with a genuine hospitality and singular flair.” Learn more at www.neworleanscvb.com.

